WIN A R1000 FUEL VOUCHER COMPETITION TERMS AND CONDITIONS

COMPETITION INFORMATION SCHEDULE

i. Promoter: Sonae Arauco (the "Promoter")
ii. Competition: WIN A R1,000 FUEL VOUCHER DAILY
iii. Competition period: 1 November 2026 to 31 December 2026
Official entry channel: WhatsApp 064 924 2321

1. ACCEPTANCE OF TERMS AND CONDITIONS

1.1. The Competition is organised and conducted by The Promoter in connection with its Innovus® Decorative Products brand.

1.2. These Terms and Conditions govern participation in the Competition and establish the requirements for eligibility, qualifying purchases, entry submission, entry validation, winner selection, prize allocation and fulfilment.

1.3. By submitting an entry, an entrant confirms that they have had a reasonable opportunity to access these Terms and Conditions and agrees to participate in accordance with them, subject to all statutory rights that cannot lawfully be excluded or limited.

1.4. These Terms and Conditions must be read together with the official WIN A R1,000 FUEL VOUCHER campaign poster and the instructions communicated through the official WhatsApp entry channel.

2. ELIGIBILITY

2.1. The Competition is open to natural persons who:

2.1.1. Are citizens or permanent residents of the Republic of South Africa.

2.1.2. Are 18 years of age or older at the time of entry;

2.1.3. Make a Qualifying Purchase during the Competition Period;

2.1.4. Have access to the original invoice;

2.1.5. Complete the official WhatsApp Entry Process; and

2.1.6. Satisfy all other requirements set out in these Terms and Conditions.

2.2. The following persons are not eligible to enter:

2.2.1. Directors, members, employees, agents and consultants of the Promoter and entities directly involved in the administration of the Competition, to the extent applicable;

2.2.2. Employees, directors, owners, agents and representatives of advertising, promotional, prize-supply or other service providers directly involved in administering the Competition, where their involvement creates a relevant conflict of interest;

2.2.3. Persons directly involved in the selection, verification or administration of winners; and

2.2.4. The spouses, life partners, parents, children, siblings and other immediate family members of persons excluded under this clause, where applicable.

2.2.5. Owners or directors of businesses that have a trading account with the Promoter.

2.3. The Promoter reserves the right to request valid identification, proof of residence and any other reasonable documentation required to verify an entrant's eligibility.

3. COMPETITION PERIOD

3.1. The competition runs for the duration set out in the Schedule (iii)1 November 2026 and closes at 23:59:59 on 31 December 2026.

3.2. Only qualifying purchases made within the Competition Period will be eligible.

3.3. An entry must be fully submitted through the official WhatsApp Entry Process, as per Section 5 , “How to Enter”, before the closing date and time to qualify.

3.4. The Promoter will communicate any approved change to the Competition Period through appropriate official campaign channels. Any change will be handled in accordance with applicable law and will not unlawfully prejudice rights already acquired by entrants.

4. QUALIFYING PRODUCTS

4.1. To qualify for entry, an entrant must purchase Innovus® Decorative Products with a minimum qualifying value of R4,500 (excluding VAT) from a Participating Store during the Competition Period.

4.2. The qualifying threshold applies to all Innovus® Decorative Products purchased, rather than automatically to the total amount appearing on an invoice containing both eligible and excluded products.

4.3. Excluded products and non-product charges must not be counted towards the R4,500 (excluding VAT) qualifying threshold.

5. HOW TO ENTER

5.1. Eligible customers must complete all the following steps:

a) Purchase at least R4,500 (excluding VAT) worth of qualifying Innovus® Decorative Products during the Competition period;

b) Scan the official Competition QR code or send the word “FUEL” via WhatsApp to 064 924 2321; follow and complete all the prompts presented to satisfy the requirements for a complete entry.
c) Supply the information reasonably required to administer and validate the entry;
d) Upload a clear photograph or digital copy of the relevant purchase invoice/receipt showing:
    - The name and details of the Participating Store;
    - Date of purchase;
    - Invoice number;
    - Qualifying product(s) purchased; and
    - Quantity purchased

5.2. Entrants must retain their original invoices until the Competition has concluded and The Promoter has completed any reasonable verification or dispute process.

5.3. The Promoter may request the original invoice, a clearer copy or additional supporting information where reasonably necessary to verify a transaction, including contacting the Participating Store that issued an invoice to confirm the authenticity, date, value and details of the purchase.

5.4. If an invoice contains information unrelated to the Competition, the entrant may obscure unrelated confidential information, provided all information reasonably necessary to verify the qualifying purchase remains visible.

6. ENTRY ALLOCATION AND MULTIPLE ENTRIES

6.1. Each Qualifying Purchase with a qualifying value of R4,500 (excluding VAT) will entitle the entrant to one standard entry into the Competition.

6.2. Where the same Qualifying Purchase includes at least one qualifying Innovus® Decorative Product in Soft Clean or Textile Linen finish, the entrant will receive two entries in total for that purchase, subject to verification.

6.3. A purchase that meets the minimum spend but does not include any Soft Clean or Textile Linen finish products will qualify for one standard entry only.

6.4. A purchase that includes products with Soft Clean or Textile Linen finish but does not meet the R4,500 (excluding VAT) minimum qualifying spend will not qualify for entry.

6.5. The presence of an excluded product on an invoice does not automatically invalidate an otherwise qualifying purchase, provided the eligible products independently meet the minimum qualifying spend and all other requirements are satisfied.

6.6. Each invoice for allegeable products may only be used to enter into the competition once.

7. PRIZES

7.1. Each prize consists of one fuel card voucher with a stated value of R1,000.

7.2. The voucher provider is by Adumo is a designated gift card. The following conditions apply:

7.2.1. Can only be used to purchase fuel at petroleum retailers (petrol stations) with valid card transaction machines.

7.3. The voucher will be subject to the issuer's applicable redemption conditions, including participating outlets, expiry dates, redemption restrictions and any other material limitations. These conditions will be communicated clearly to winners before or when the prize is delivered.

7.3.1. Gift card conditions of use – click here, see section 59 (page 32), to download the applicable terms and condition with regards to gift card transactions and processing.

7.4. The Promoter will not charge a winner a fee to receive the advertised voucher.

7.5. All vouchers will be delivered to the awarded persons within 7 calendar days from applicable draw date.

8. WINNER SELECTION

8.1. Winners will be drawn daily via random draw mechanism and announced weekly on the following dates:

8.1.1. Tuesday, 10 November 2026
8.1.2. Tuesday, 17 November 2026
8.1.3. Tuesday, 24 November 2026
8.1.4. Tuesday, 30 November 2026
8.1.5. Tuesday, 8 December 2026
8.1.6. Tuesday, 15 December 2026
8.1.7. All entries submitted between and including Thursday, 17 December to 31 December 2026, will be drawn on Tuesday 5 January 2027.

9. WINNER NOTIFICATION AND VERIFICATION

9.1. Entrants are responsible for providing accurate contact information and ensuring that they can reasonably receive communications about the Competition.

9.2. A potential winner may be required to provide:

a) Proof of identity and age;

b) Proof of South African citizenship or permanent residence;

c) The original invoice;

9.3. Information reasonably required to verify the qualifying transaction; If a selected entrant cannot be reached after reasonable attempts, fails to respond within the stated deadline or fails to satisfy the verification requirements, the Promoter shall disqualify the entrant and select an alternative winner in accordance with clause 8 and applicable law.

9.4. The Winners will be notified of the arrangements for receiving their vouchers and any applicable redemption conditions.

10. PERSONAL INFORMATION AND POPIA

10.1. The Promoter and its authorised service providers collect and process personal information reasonably necessary to administer the Competition.

10.2. Information collected include the entrant's name, contact details, invoice information, purchase details and documents reasonably required to verify eligibility or award a prize.

10.3. Personal information will be processed for purposes including:

a) Administering the Competition;

b) Receiving and validating entries;

c) Verifying qualifying purchases;

d) Contacting potential and confirmed winners;

e) Delivering prizes;

f) Preventing and investigating fraud;

g) Maintaining records required by law; and

h) Meeting other lawful obligations connected with the Competition.

10.4. Personal information will be processed in accordance with the Protection of Personal Information Act 4 of 2013 (“POPIA”) and other applicable data protection laws.

10.5. The Promoter will apply appropriate technical and organisational safeguards to protect personal information against unauthorised access, loss, misuse or disclosure.

10.6. Personal information will be retained only for as long as reasonably necessary for the purposes for which it was collected or as required by applicable law.

10.7. Entrants may exercise applicable rights relating to their personal information in accordance with POPIA and the Promoter's privacy notice.

11. PUBLICITY AND WINNER ANNOUNCEMENTS

11.1. Any announcement of winners will be limited to information that may lawfully be disclosed and will be handled in accordance with applicable privacy legislation.

Each winner of a prize is required to participate in publicity relating to the Competition and entry into this competition amounts to consent to photographs, video recordings or testimonials being used across social media, print and television bearing the winners likeness.

12. TECHNICAL ISSUES AND ENTRY INTERRUPTIONS

12.1. The Competition relies on an electronic WhatsApp entry process and the availability of the relevant communication platform, mobile networks and supporting systems.

12.2. The Promoter will not automatically disqualify an otherwise eligible entrant solely because of a technical problem attributable to the Promoter where a fair and lawful remedial solution is reasonably available.

13. AMENDMENT, SUSPENSION OR CANCELLATION

13.1. The Promoter reserves the right to amend, suspend, postpone or cancel the Competition...

13.2. Any amendment, suspension, postponement or cancellation will be handled in accordance with applicable law and the requirements of fairness.

13.3. The Promoter will communicate material changes through the principal campaign channels as soon as reasonably practicable.

13.4. No amendment will unlawfully deprive an entrant of rights already acquired or materially prejudice valid entries retrospectively.

14. LIABILITY AND CONSUMER RIGHTS

14.1. The Promoter will take reasonable steps to administer the Competition and award prizes in accordance with these Terms and Conditions.

14.2. To the extent permitted by law, The Promoter will not be responsible for losses arising from circumstances beyond its reasonable control, provided that this clause does not exclude liability for conduct for which the Promoter remains legally responsible.

14.3. Nothing in these Terms and Conditions excludes or limits liability for fraud, wilful misconduct, gross negligence or any other liability that cannot lawfully be excluded or limited.

Any dispute concerning the Competition may be raised with The Promoter using the contact details provided in clause 16.

15. ENQUIRIES AND OFFICIAL TERMS

15.1. These Terms and Conditions will be made available free of charge at: www.sonaearauco.co.za/downloads/...

15.2. Competition enquiries may be directed to:

Promoter: Sonae Arauco South Africa

Email: info.southafrica@sonaearauco.com

Telephone: +27 11 236 1417

Physical address: Building 18, 1st Floor, Woodlands Office Park,

20 Woodlands Drive, Woodmead

15.3. The official WhatsApp entry number is 064 924 2321. Entrants should use the official campaign QR code or this number to initiate the entry process.

15.4. The Promoter will not ask entrants to pay a fee to claim a prize. Entrants should exercise caution in response to unsolicited communications claiming that they have won the Competition.

15.5. These Terms and Conditions are governed by the laws of the Republic of South Africa.